

Ethiopia Digital Foundation Project

Project No: P171034

Summary Report on the NID Pilot Project Evaluation Workshop

July, 2022

Addis Ababa, Ethiopia

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Abbreviations

DA	Development Agents
IPDC	Industrial Parc Development Corporation
MoA	Ministry of Agriculture
NIDP	National ID Program
PSNP	Productive Safety Net Program
ID4D	ID for Development

1. Background

In the last four years, the Government of Ethiopia has initiated various reform programs that have implications for improving the ease of doing business. One important pillar is the introduction of policies and legal frameworks governing the digital economy. Ethiopia's move to the digital economy is accompanied by the promulgation of the Digital Ethiopia strategy, Electronic Transaction Proclamation, Personal Data Protection Proclamation, and National Digital ID Proclamation. National ID (NID) is the foundation on which all digital services and transactions can occur in a trusted framework. NID is led by a program currently within the Office of the Prime Minister.

The NID Program is working to enroll and provide digital Identification to all residents in Ethiopia with the goal of providing advanced financial, social, public, and other services that identify a physical person using foundational individualizing mechanisms rather than functional ones. NIDP intends to issue Digital IDs to over a 70million citizens and residents in Ethiopia by the end of 2025. The program has met its goal of registering 100,000 people by the end of July 2022. The selected used cases for the pilot were Industrial Park Development Corporation (IPDC), the Banking sector, the Productive Safety Net Program (PSNP), and universities.

At the moment, all enrollment officers and the rest of the staff are preparing for the country rollout. We encountered several challenges and learned several lessons throughout the enrollment operation. To evaluate the pilot and plan for the next step, the program is planning to hold a two-day workshop. We plan to hold the workshop in Debre Zeyit with the entire NIDP team. It is preferable to have the whole team in one place in order to avoid distractions and to maximize the use of time.

2. Objectives of the National ID Pilot Project Evaluation

The major objectives of the NID pilot project evaluation are:

- To evaluate the enrollment process and residents' perception of the project
- To assess the performance of the ID platform
- To assess the overall program management

- To identify the strengths, weaknesses, opportunities, and threats of the pilot project

3. Participants of the NID pilot evaluation workshop

The pilot evaluation workshop was held from July 13-15 at Debrezait, Adulala resort where a total of 82 participants attended the workshop. Out of the total 82 participants 22 of them (27%) were female and the rest 60 (73%) were male.

Gender	No of Participants	Percentage
Male	60	73 %
Female	22	27 %
Total	82	100%

The participants of the National Digital ID pilot evaluation workshop include: enrollment officers, enrollment supervisors, field officers, field supervisors, core team of the pilot and management members of the NIDP office.

Please refer Annex III for the detail.

4. Discussion:

The main areas of discussion and focus of presentations during the workshop were the challenges encountered during the pilot in terms of the platform, the devices, operation and so on. Detail feedback on the whole process of the pilot program was obtained from the participants on one by-one reflections of the participants and group discussion and presentation on major thematic areas. Further discussion was made on the specific defects of the hardware kit and the operating system, limitations of the training provided before the pilot, the challenges encountered during the field work, issues related to the inclusiveness of the different social groups of the society and communication challenges.

5. Major Achievements of the workshop

The major achievements of this workshop include the following:

- the overall pilot enrollment process and residents' perception of the project was evaluated based on the feedback from the field work
- the performance of the ID platform and the overall program management was assessed
- the strengths, weaknesses, opportunities, and threats of the pilot project was identified and documented
- lessons were learned from the pilot and inputs was captured for the country rollout after workshop.

Annex I. Program Schedule for the NID Pilot Evaluation Workshop

Day 1 (Wednesday)

Time	Activity	Coordinator
8:00am - 9:30am	Officers leave for DZ from office	Henock Tilahun Supervisors
10:30am - 12:30pm	System updates and reg feedbacks from tech team	Elias Supervisors
12:30pm - 2:00pm	Lunch	
2:00pm - 3:00pm	Cyber Security + Personal dev trainings for officers	Kass Mikias
4:00pm - 6:00pm	Core team leaves office to DZ	All
7:00pm - 8:00pm	Dinner	All

Day 2 (Thursday)

Time	Activity	Coordinator/Presenter
8:00 am - 9:00am	Breakfast	
9:30 am - 12:30 pm	-Gathering of pilot inputs from officers -Survey and group discussion -Response from NID	Bethlehem, Henock, Bereket All Team will moderate group discussions
12:30 pm - 2:00 pm	Lunch	Mesay
4:00 pm	Officers leave for AA	
2:30 pm - 6:00 pm	Pilot assessment by core team	Bethlehem
7:00 pm - 8:00 pm	Dinner	Mesay

Day 3 (Friday)

Time	Activity	Coordinator/Presenter
8:00 am - 9:00 am	Breakfast	
9:30 am - 12:30 pm	Annual Planning	Bethlehem, Yodahe
12:30 pm - 2:30 pm	Lunch	Mesay

Annex II. Group Picture of the Participants of NID Pilot Evaluation Workshop



Annex III. List of Participants of the NID pilot Evaluation Workshop

MINISTRY OF INNOVATION AND TECHNOLOGY									
ETHIOPIAN DIGITAL FOUNDATION PROJECT									
National ID Program - Attendance Sheet									
No	Name	Gender (F/M)	Institution	Position	Telephone No	Signature			
						13/07/2022	14/07/2022	15/07/2022	
1	Gedahun Karawitpu	M	National ID	E/officer	0130811131	[Signature]	[Signature]	[Signature]	
2	Mesfin MUSAFA	M	"	E/officer	0164966520	[Signature]	[Signature]	[Signature]	
3	Kaimedin HUSEN	M	"	E/officer	0919694452	[Signature]	[Signature]	[Signature]	
4	Kindelem Demissie	M	"	E/officer	0937840652	[Signature]	[Signature]	[Signature]	
5	Assanuel S.SAY	M	National ID	E/officer	09885327966	[Signature]	[Signature]	[Signature]	
6	Hassen Auel	M	National ID	E/officer	0904026388	[Signature]	[Signature]	[Signature]	
7	Abelwead Abalshkur	M	National ID	E/officer	0962175011	[Signature]	[Signature]	[Signature]	
8	Yohannes Melkam	M	National ID	E/officer	097708705	[Signature]	[Signature]	[Signature]	
9	Kelele Xiehegn	M	National ID	E/officer	09251728	[Signature]	[Signature]	[Signature]	
10	Abenewold Belay	M	"	"	09007659	[Signature]	[Signature]	[Signature]	
11	Namun Gernot	M	National ID	E/officer	09872449	[Signature]	[Signature]	[Signature]	
12	Temesgen Aksef	M	National ID	E/officer	09236449	[Signature]	[Signature]	[Signature]	
13	Amarewold Kelach	M	National ID	Enrollment officer	09126132	[Signature]	[Signature]	[Signature]	
14	Wahab Walese	M	National ID	"	091017309	[Signature]	[Signature]	[Signature]	
15	Abdulkadir Mulugeta	M	"	"	098785827	[Signature]	[Signature]	[Signature]	
16	Gabesha Necho	M	National ID	"	0910447030	[Signature]	[Signature]	[Signature]	
17	Yohannes Moti	M	National ID	"	091150207	[Signature]	[Signature]	[Signature]	
18	Abay Gerna	M	"	"	092714250	[Signature]	[Signature]	[Signature]	
19	TIGIST ALEMU	F	"	"	098020702	[Signature]	[Signature]	[Signature]	
20	Bili Deuca Wana	M	"	"	093602558	[Signature]	[Signature]	[Signature]	
21	Amerewold Sam	F	"	"	098020702	[Signature]	[Signature]	[Signature]	
22	Yohannes Kenen	F	"	"	0910997102	[Signature]	[Signature]	[Signature]	
23	Cherie Ambaw Mamo	M	"	E-Supervisor	0918215313	[Signature]	[Signature]	[Signature]	
24	Mickias Fetach Mulugeta	M	"	E-Supervisor	092524328	[Signature]	[Signature]	[Signature]	
25	Kalale Wale	M	"	B-officer	092854194	[Signature]	[Signature]	[Signature]	

MINISTRY OF INNOVATION AND TECHNOLOGY									
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No	Name	Gender (F/M)	Institution	Position	Telephone No	Signature			
						13/07/2022	14/07/2022	15/07/2022	
1	Ateneshay W/ab	F	EDF/MinI	Enrollment Specialist	0912024411	[Signature]	[Signature]	[Signature]	
2	Abiy Tessema	M	"	MRE Specialist	091171592	[Signature]	[Signature]	[Signature]	
3	Birika Ayele	M	National ID	Enrollment	099702020	[Signature]	[Signature]	[Signature]	
4	Teshale Tiko	M	National ID	Enrollment	0974866090	[Signature]	[Signature]	[Signature]	
5	Gemechu Tulelo	M	National ID	Enrollment	0915740920	[Signature]	[Signature]	[Signature]	
6	Dereje Kebede	M	National ID	Enrollment	0915961000	[Signature]	[Signature]	[Signature]	
7	Feredeawek Adibay	M	National ID	Enrollment	0933232947	[Signature]	[Signature]	[Signature]	
8	Yohannes Amare	M	National ID	Enrollment	0917072016	[Signature]	[Signature]	[Signature]	
9	Yohannes Ayele	M	"	"	0912747306	[Signature]	[Signature]	[Signature]	
10	Yohannes Tesfaye	M	"	"	0916854328	[Signature]	[Signature]	[Signature]	
11	Heset Tiko	M	National ID	Enrollment	0906364420	[Signature]	[Signature]	[Signature]	
12	Bisrat Bisrat	M	"	"	0924355022	[Signature]	[Signature]	[Signature]	
13	Hmek Getachew	M	"	"	0962827225	[Signature]	[Signature]	[Signature]	
14	Abegid Abat	M	"	"	09825617	[Signature]	[Signature]	[Signature]	
15	Kindi Tuluhan	M	"	"	092822321	[Signature]	[Signature]	[Signature]	
16	Kimber Girma	M	"	"	096365401	[Signature]	[Signature]	[Signature]	
17	Michael Tsegay	M	"	"	092317837	[Signature]	[Signature]	[Signature]	
18	Kulagi Melaku	F	"	"	0965172984	[Signature]	[Signature]	[Signature]	
19	Helen Girmafaim	F	"	"	0997322636	[Signature]	[Signature]	[Signature]	
20	Wondewosen Tsegay	M	"	"	0952317837	[Signature]	[Signature]	[Signature]	
21	Melergie Atkie	M	"	"	091620203	[Signature]	[Signature]	[Signature]	
22	Haimu Gwangul	M	"	"	0936902818	[Signature]	[Signature]	[Signature]	
23	Halef-Halef	F	"	"	0923201783	[Signature]	[Signature]	[Signature]	
24	Barkidan Hago	F	NID	"	0946234611	[Signature]	[Signature]	[Signature]	
25	Lemlem Mulugeta	F	NID	"	091258128	[Signature]	[Signature]	[Signature]	
26	Halef Wale	M	"	"	092854194	[Signature]	[Signature]	[Signature]	

NID Pilot Project Evaluation Workshop Report

MINISTRY OF INNOVATION AND TECHNOLOGY								
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No	Name	Gender (F/M)	Institution	Position	Telephone No	Signature		
						13/07/2022	14/07/2022	15/07/2022
* 1	Helen Weidefiosic	F	National ID	2nd officer	091986138	[Signature]	[Signature]	[Signature]
* 2	Adolwit Frew	F	"	"	092536452	[Signature]	[Signature]	[Signature]
* 3	Kale dan walegn	F	"	"	091968360	[Signature]	[Signature]	[Signature]
* 4	Pibka Gudie	F	"	"	091529424	[Signature]	[Signature]	[Signature]
* 5	Wera - Ararash	F	"	"	092191512	[Signature]	[Signature]	[Signature]
* 6	melat - Areme	F	"	"	091892416	[Signature]	[Signature]	[Signature]
* 7	Maren - Ajene	F	"	"	091892416	[Signature]	[Signature]	[Signature]
* 8	Bikr Addis	F	"	"	092220230	[Signature]	[Signature]	[Signature]
* 9	Kena Dechara	M	"	"	094726084	[Signature]	[Signature]	[Signature]
* 10	Abdi Motera	M	"	"	091023470	[Signature]	[Signature]	[Signature]
* 11	Samira Sultan	F	"	"	094663460	[Signature]	[Signature]	[Signature]
* 12	Adonita Tizabur	F	"	"	092744813	[Signature]	[Signature]	[Signature]
* 13	Mant Enadachet	F	"	"	092824525	[Signature]	[Signature]	[Signature]
* 14	Abraham Kalle	M	"	"	093046227	[Signature]	[Signature]	[Signature]
* 15	Kindalem Dawis	M	"	"				
* 16	Abdullewaj Melan	M	"	"	093785929	[Signature]	[Signature]	[Signature]

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1	Chernet Hasu	M	National ID	E-Supervisor	76190815	[Signature]	[Signature]	[Signature]
2	Asal Korole	M	National ID	E-Supervisor	9264821	[Signature]	[Signature]	[Signature]
3	Tana Tamrat	M	NID	E-Supervisor	92404370	[Signature]	[Signature]	[Signature]
4	Chera Ammanuel	M	NID	E-Supervisor	92448313	[Signature]	[Signature]	[Signature]
5	Mickae Farida	M	NID	E-Supervisor	92004575	[Signature]	[Signature]	[Signature]
6	Fluv Batu	F	NID	E-Supervisor	93252158	[Signature]	[Signature]	[Signature]
7	Ezer Sebete	M	NID	Administrator	091151912	[Signature]	[Signature]	[Signature]
8	AZARA WAPASSE	M	NID	Administrator	092207372	[Signature]	[Signature]	[Signature]
9	Fasika Getachew	F	NID	E-officer	092526246	[Signature]	[Signature]	[Signature]
10	Remechu Jime	M	NID	E-officer	09303000	[Signature]	[Signature]	[Signature]
11	Samuel Lachisa	M	NID	E-officer	092330520	[Signature]	[Signature]	[Signature]
12	Daniel Arata	M	NID	E-officer	091521122	[Signature]	[Signature]	[Signature]
13	Hellewisa Zelalem	M	NID	E-officer	09225422	[Signature]	[Signature]	[Signature]
14	Dejene Dugasa	M	NID	E-officer	092923007	[Signature]	[Signature]	[Signature]
15								